

# Remote Conference Captioning

## Never miss a word of an important conference call again!

Available to Rhode Island Relay users, Remote Conference Captioning (RCC) allows individuals who have difficulty hearing what's said during conference calls to have a clearer understanding of the conversation and participate in the call more effectively. Using Communication Access Realtime Translation (CART) service to convert speech to text as it is spoken, RCC delivers word-for-word captions over the internet while you listen over the telephone.

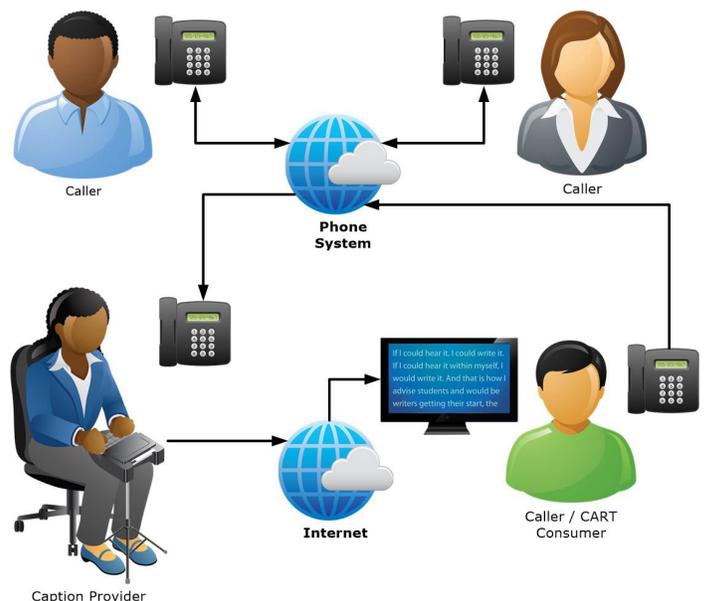
To use RCC, you will need access to a conference bridge to allow the certified captioner to listen to the audio portion of the call. You will also need access to an internet-connected computer, smartphone or tablet. There is no software to download - just a link to click on to view captions.

**To request RCC services, complete an RCC Scheduling Request Form at [rhodeislandrelay.com](http://rhodeislandrelay.com). Rhode Island Relay users are guaranteed access to RCC services if scheduled at least 48 hours in advance. RCC services may also be available with a two-hour notice for emergency situations.**

To learn more about RCC, please contact Rhode Island RCC Customer Care  
[rirelay@hamiltonrelay.com](mailto:rirelay@hamiltonrelay.com)  
 866-703-5485

### How Remote Conference Captioning Works:

- All participants and the captioner access the conference call through the conference bridge or meeting link
- The captioner produces realtime streaming text that is sent over the internet
- View the text on an internet-connected computer or mobile device by clicking on the provided link
- The text shows up just seconds after someone has spoken!



*Note: RCC is not a substitution for CART and is available only for conference calls.*