



Connecticut Equipment Distribution Program



Captioned Telephones

Captioned Telephones



CapTel 840PLUS

Designed for people who are comfortable with a traditional-style telephone, the CapTel 840PLUS features a large easy-to-read display with built-in answering machine. The CapTel 840PLUS works with a standard telephone line.



CapTel 2400i

For people who prefer touch-screen technology, the CapTel 2400i has a large colorful display, dial-by-picture capability and a built-in answering machine. Includes speakerphone.



CapTel 880i

Ideal for people with low vision, who have difficulty viewing standard-sized captions, the CapTel 880i has extra large font sizes & display options for easy reading.

CapTel is one of our equipment distribution partners, so they are your primary contact for any of these following reasons:

- Setting up your equipment
- Guidance on using equipment
- Technical support
- Troubleshooting
- Repairs

Contact information:

- Phone: 888-269-7477
- Website: captel.com/contact-us

Amplified Phones



Alto Plus™

The AltoPlus™ with Caller ID is a solution for those with mild, moderate, and/or severe hearing loss. Rated at 53dB, the volume is loud and clear. The ergonomic volume and tone control is also perfect for those with arthritis. Includes a Caller ID screen and adjustable ringer.



XLC8

Amplifies calls up to 50dB and works with traditional landline services. This phone can also connect to your cellular device via Bluetooth. Includes a call blocker to block unwanted calls, a feature to slow incoming speech which can be used in real time or for checking your voicemail, and a feature that amplifies your outgoing speech up to 15dB.



SuperPrint 4425 TTY

It features direct connect with two built-in telephone jacks and advanced calling features like auto-busy redial, three way calling and TTY transfer. Call progress tells you if the phone you are calling is ringing or busy. Auto-Answer takes messages for you when you are unavailable.



Clarity XLC8GLT VCO

Use the XLC8 cordless phone to amplify your call. If you miss anything, just look down at the captioning tablet to see your complete captioned conversation in real time.

Hearing Carry Over and Electrolarynx Devices

Apple Devices



P300-HCO

The P300-HCO uses a combination of a built-in AAC app and a keyboard to communicate. This device helps users communicate through a combination of words and sentences that the device speaks for the user directly through the telephone while allowing the incoming caller's voice to be heard through the external speakers.



Provox® TruTone EMOTE® Electrolarynx

The Provox TruTone EMOTE Electrolarynx is a speech aid designed to restore natural, expressive communication post-laryngectomy or during voice prosthesis downtime. Its ergonomic, hourglass shape offers a comfortable, secure grip, while the pressure-sensitive "Emotion™" button and six pitch/intonation modes, along with a dedicated Whisper™ mode, allow smooth transitions and emotional nuance in speech. Users can choose between masculine or feminine voice settings and adjust volume from whisper-quiet to loud.

iPad®

The iPad® will arrive with:

- Protective Case
- Approved telecommunications applications specific to your self-identified disability
- Power Connection Cable
- Stylus
- Wall Charger
- The equipment is enrolled in TeltexCare+



iPhone®

The iPhone® will arrive with:

- Protective Case
- Approved telecommunications applications specific to your self-identified disability
- Power Connection Cable
- Stylus
- Wall Charger
- The equipment is enrolled in TeltexCare+



Please contact Teltex regarding repairs or support. Do not contact Apple or your service provider.

Any VRS or IP CTS registered apps are the responsibility of the user. Any issues with the services will need to be resolved directly with that service provider, not CT EDP or Teltex. Your app package will be determined by the disability marked on first page of the application. Visit www.iAccessibility.com to View Training Videos on How to Use your iPad®.

Android Devices

App Packages

Android Tablet®

The tablet will arrive with:

- Protective Case
- Approved telecommunications applications specific to your self-identified disability
- Power Connection Cable
- Stylus
- Wall Charger
- The equipment is enrolled in TeltexCare+



Android Phone®

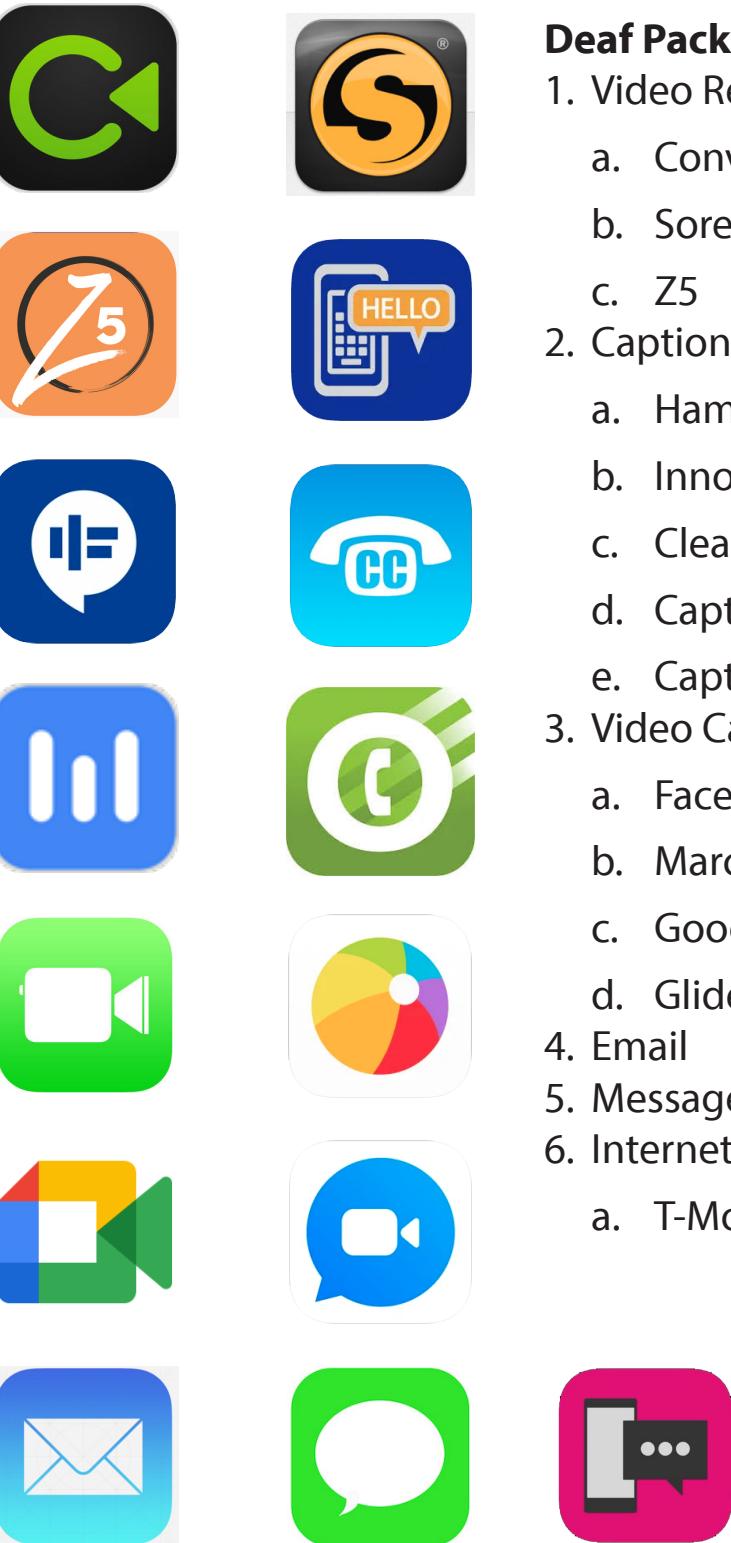
The phone will arrive with:

- Protective Case
- Approved telecommunications applications specific to your self-identified disability
- Power Connection Cable
- Stylus
- Wall Charger
- The equipment is enrolled in TeltexCare+



Please contact Teltex regarding repairs or support. Do not contact your service provider.

Any VRS or IP CTS registered apps are the responsibility of the user. Any issues with the services will need to be resolved directly with that service provider, not CTD or Teltex. Your app package will be determined by the disability marked on first page of the application. Visit www.iAccessibility.com to View Training Videos.



Deaf Package

1. Video Relay Service
 - a. Convo
 - b. Sorenson nTouch®
 - c. Z5
2. Captioned Telephone Service
 - a. Hamilton® CapTel®
 - b. Innocaption
 - c. ClearCaptions®
 - d. CaptionMate
 - e. CaptionCall®
3. Video Calls
 - a. FaceTime®
 - b. Marco Polo
 - c. Google Meet
 - d. Glide
4. Email
5. Messages
6. Internet Protocol (IP) Relay
 - a. T-Mobile IP Relay

App Packages

App Packages

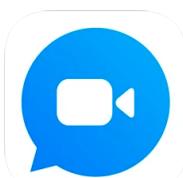


Speech Package

1. Alternative Augmentative Communication
 - a. Proloquo2Go*
 - b. Speak4Me
 - c. Text to Speech!
2. Video Calls
 - a. FaceTime®
 - b. Marco Polo
 - c. Google Meet
3. Email
4. Messages
5. Internet Protocol (IP) Relay
 - a. T-Mobile IP Relay
6. Video Relay Service
 - a. Convo
 - b. Sorenson nTouch
 - c. Z5

*Proloquo2Go will be installed on all Apple devices unless otherwise requested. Other options include: LAMP Words for Life, TouchChat, Avaz AAC.

*Avaz AAC will be installed on all Android devices unless otherwise requested. Other options include: Speech Assistant AAC.



Hard of Hearing Package

1. Captioned Telephone Service
 - a. Hamilton CapTel
 - b. Innocation
 - c. ClearCaptions
 - d. CaptionMate
 - e. CaptionCall
2. Video Calls
 - a. FaceTime®
 - b. Marco Polo
 - c. Google Meet
 - d. Glide
3. Email
4. Messages
5. Internet Protocol (IP) Relay
 - a. T-Mobile IP Relay
6. Video Relay Service
 - a. Convo
 - b. Sorenson nTouch
 - c. Z5

Equipment Information

Equipment Agreement

- All equipment loaned through this program is the property of the State of Connecticut.
- Only one primary communication device may be chosen.
- If the equipment provided has decreased in its ability to meet your communication needs after three years, you may apply for a new item.
- The equipment on loan to you may not be sold, traded or given to anyone.
- Making unauthorized modifications to the equipment will result in equipment confiscation and a ban from the program.
- Teltex, in collaboration with the State of Connecticut, reserves the right to update, change, replace or discontinue products at its discretion without notice.

Setup, Usage and Maintenance

- All equipment comes with manuals and standard accessories (power cords, chargers, etc.). Do not throw those away. If you need assistance, you can contact Teltex.
- You are responsible for using and maintaining the equipment properly.
- Your equipment will ship directly to you, and the manual will offer installation instructions. If you need additional support, CT EDP offers installation assistance.
- If you receive a wireless device, you are responsible for creating your own Apple ID or Google account and password.
- You are responsible for purchasing batteries or other supplies required for normal use of the equipment.

Equipment Assistance

- If your equipment was broken or damaged during shipping, please contact Teltex.
- If your equipment has fire damage or is stolen, you are responsible to provide the EDP with a copy of the police or fire department report to evaluate whether to issue replacement equipment.

Teltex is one of our equipment distribution partners, so they are your primary contact for setting up your equipment, guidance on using the equipment, technical support, troubleshooting and repairs.

Contact information:

- Phone: 888-515-8120
- Email: info@teltex.com
- Website: teltex.com/contact-us